

## Benjamin Schneider, Brief CV

**Benjamin Schneider** is Professor Emeritus of Psychology at the University of Maryland and Affiliate Research Scientist at the Center for Effective Organizations, Marshall School of Business, The University of Southern California. From 1982 to 2003 (also 1971-1979) Ben was Head of the Industrial and Organizational (I/O) Psychology Program at Maryland. From 2003-2016 he was at Valtera and then CEB as lead on the Talent Management Lab's Engagement Project. Ben holds the Ph.D. in Psychology (University of Maryland) and the M.B.A. (Baruch School, CUNY). Ben's academic accomplishments include more than 150 professional journal articles and book chapters, twelve books and appointment to the editorial review boards of seven major professional journals. Ben is a Fellow of major professional societies where he has won numerous scholarly contributions awards and has numerous "best paper" awards for his publications.

### Recent Consulting

- PDRI for a project on conceptualizing and studying adaptability, resilience and agility across companies
- The Wharton School (University of Pennsylvania) and the Marshall School (USC) for projects on faculty engagement
- Eli Lilly for projects on service and innovation climate
- INGAA project on safety culture

### Recent Books

- Macey, W. H., Schneider, B., Barbera, K. M., & Young, S. A. (2009). *Employee engagement: Tools for Analysis, Practice and Competitive Advantage*. London, UK: Wiley/Blackwell
- Ehrhart, M. G., Schneider, B., & Macey, W. H. (2014). *Organizational climate and culture: An introduction to theory, research and practice*. New York: Routledge.
- Schneider, B., & Barbera, K. M. (Eds.) (2014). *The Oxford handbook of organizational climate and culture*. New York: Oxford University Press.

### Recent Articles

- Schneider, B., González-Romá, V., Ostroff, C., & West, M. (2017). Organizational climate and culture: Reflections on the history of the constructs in the *Journal of Applied Psychology*. *Journal of Applied Psychology*, 102, 468-482.
- Schneider, B., & Bartram, D. (2017). Aggregate personality and organizational competitive advantage. *Journal of Occupational and Organizational Psychology*, 90, 461-480.
- Schneider, B. (2017). How companies can really impact service quality. *People + Strategy*, 40, 20-25.
- Schneider, B., Yost, A. B., Kropp, A., Kind, C. & Lam, H. (2017). Workforce engagement: What it is, what drives it, and why it matters for organizational performance. *Journal of Organizational Behavior*, 39, 462-480.
- Schneider, B., & Blankenship M. H. (2018). Employee engagement: What we know and how to profit from it. *Employee Relations Today*, 44, 7-15.
- Schneider, B. (2018). Being competitive in the talent management space. *Industrial and Organizational Psychology: Perspectives on Science and Practice*, 11, 231-236.
- Schneider, B. & Bowen, D.E. (In Press). Perspectives on the organizational context of frontlines: A commentary. *Journal of Service Research*.