

## Benjamin Schneider, Brief Bio (2020)

**Benjamin Schneider** is Professor Emeritus of Psychology at the University of Maryland and Affiliate Research Scientist at the Center for Effective Organizations, the University of Southern California. Ben also taught at Michigan State University and Yale University and for shorter periods of time at Bar-Ilan University (Israel, on a Fulbright); University of Aix-Marseilles (France); Peking University (PRC); and the Tuck School at Dartmouth College. Ben holds the PhD in psychology and the MBA. His academic accomplishments include more than 125 professional journal articles and book chapters and 12 books, with a 13<sup>th</sup> on work engagement *in press* at Elgar, co-edited with John Meyer. Ben's interests concern organizational climate and culture, service quality, work engagement, staffing organizations, and the role of personality in organizational life. Since retiring from Maryland, where he was head of the Industrial and Organizational Psychology program for many years, he has worked with several research and consulting firms (Valtera, CEB, and PDRI) on these topics and he also works independently as an organizational diagnostician helping organizations identify how they are handling these human issues. Ben has won distinguished research contributions awards from the Society for Industrial and Organizational Psychology (SIOP), the Organizational Behavior and Human Resource Management Divisions of the Academy of Management, the Services Interest Group of the American Marketing Association, and the Society for Human Resource Management (SHRM). He has also served as President of SIOP and of the OB Division of the Academy of Management. More details are available at [www.DrBenSchneider.com](http://www.DrBenSchneider.com).

### Recent Consulting

- PDRI for a project on conceptualizing and studying adaptability, resilience and agility across companies.

### Recent Books

- Ehrhart, M. G., Schneider, B., & Macey, W. H. (2014). *Organizational climate and culture: An introduction to theory, research and practice*. New York: Routledge.
- Meyer, J. P., & Schneider, B. (Eds.) (In Press). *Research agenda for employee engagement in the changing world of work*. London, UK: Edward Elgar.

### Recent Articles

- Schneider, B. (2017). How companies can really impact service quality. *People + Strategy*, 40, 20-25.
- Schneider, B., Yost, A. B., Kropp, A., Kind, C. & Lam, H. (2017). Workforce engagement: What it is, what drives it, and why it matters for organizational performance. *Journal of Organizational Behavior*, 39, 462-480.
- Pulakos, E. D., Kantrowitz, T., & Schneider, B. (2019). What leads to organizational agility—it's not what you think. *Journal of Consulting Psychology: Research and Practice*, 71, 305–320.
- Schneider, B. (In Press). People management in work organizations: Fifty years of learnings. *Organizational Dynamics*.